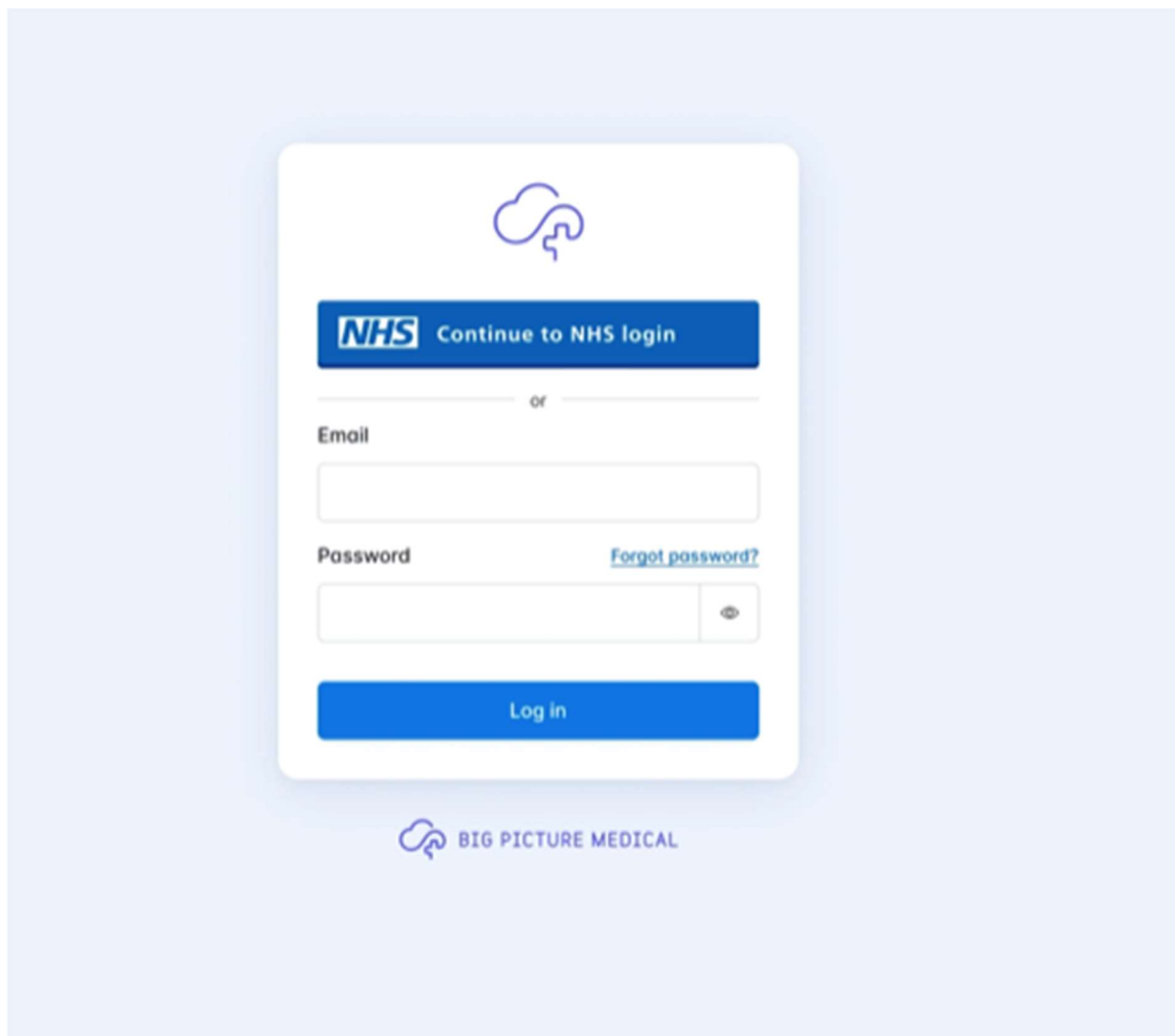


Setup account options for the WMCOS service

After selecting the **Create account** button in the onboarding email, the patient is taken to the **Finish setting up your account** page, where they can choose to continue using their NHS login or set their Big Picture Medical account password.



The screenshot shows a login interface for the WMCOS service. At the top is a purple logo consisting of a cloud and a stylized 'B'. Below the logo is a blue button with the NHS logo and the text 'Continue to NHS login'. Underneath this button is a horizontal line with the word 'or' in the center. Below the line are two input fields: 'Email' and 'Password'. The 'Email' field is a simple text box. The 'Password' field is a text box with a toggle icon (an eye) to its right. To the right of the 'Password' field is a blue link that says 'Forgot password?'. Below the input fields is a blue button with the text 'Log in'. At the bottom of the page is the 'BIG PICTURE MEDICAL' logo, which consists of the same purple cloud and 'B' logo followed by the text 'BIG PICTURE MEDICAL'.

If the link has expired (more than 1 hour after the email was sent), the patient can request a new link.

If the patient is planning to use the patient application on their mobile, signing in with NHS or two-factor authentication via SMS is recommended.

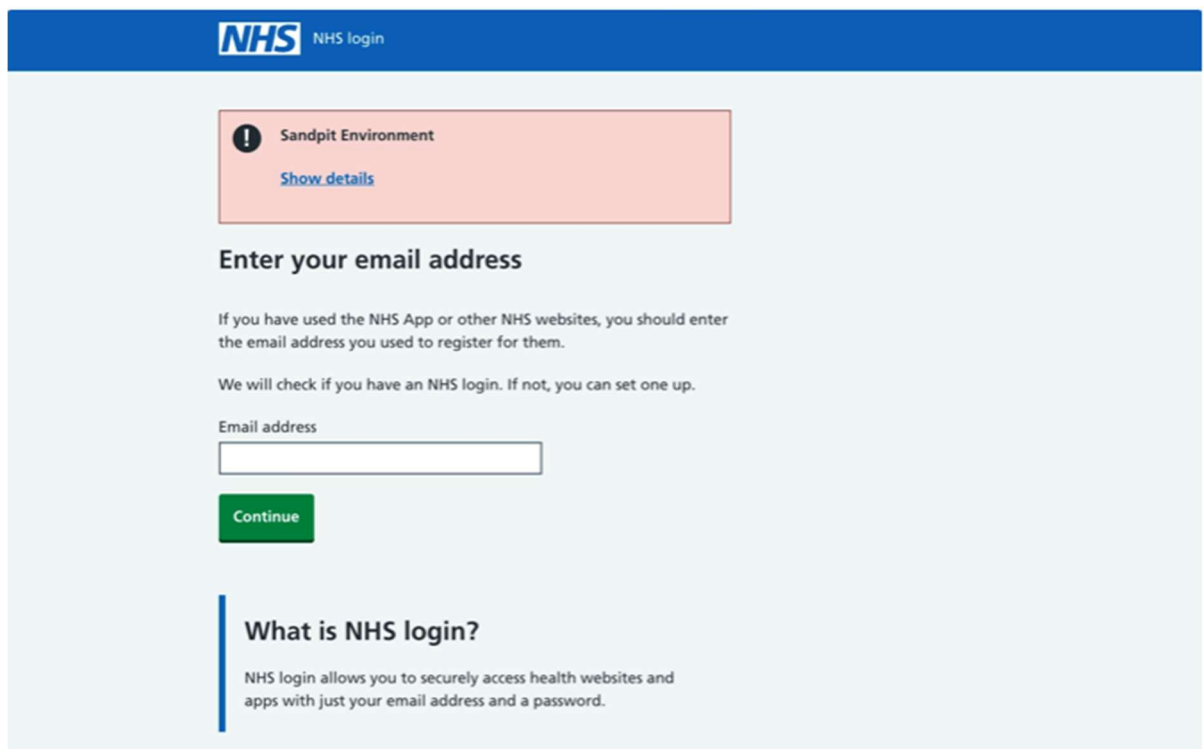
Option 1: Continue to NHS login

Enter email

After clicking **Continue to NHS login**, the patient is directed to the NHS login screen, where they enter their NHS-associated email address.

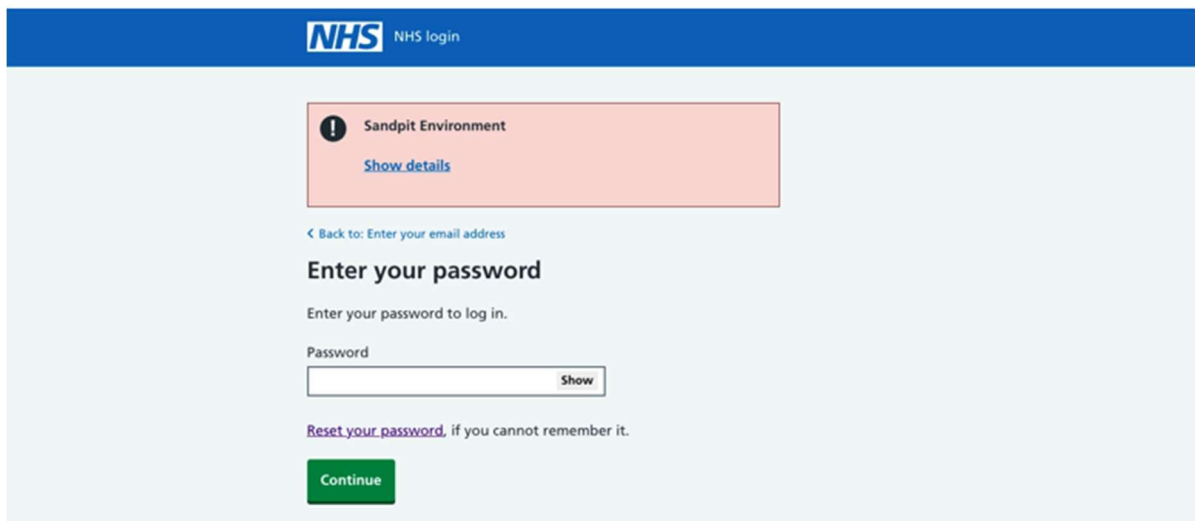
A patient's NHS login email may be different to their Big Picture Medical account email.

If the patient enters an email address not linked to an existing NHS account, they will be given the option to create a new account.

The screenshot shows the NHS login interface. At the top is a blue header with the NHS logo and the text 'NHS login'. Below this is a light blue background. A red warning box at the top left contains an exclamation mark icon, the text 'Sandpit Environment', and a blue link 'Show details'. The main heading is 'Enter your email address'. Below this, there is explanatory text: 'If you have used the NHS App or other NHS websites, you should enter the email address you used to register for them.' and 'We will check if you have an NHS login. If not, you can set one up.' There is a text input field labeled 'Email address' and a green 'Continue' button below it. At the bottom, there is a section titled 'What is NHS login?' with a blue vertical bar to its left. The text in this section reads: 'NHS login allows you to securely access health websites and apps with just your email address and a password.'

Enter password

If the email address is linked to an existing NHS account, the patient can proceed by entering their NHS account password. A password reset option is available.



NHS NHS login

! Sandpit Environment
[Show details](#)

[< Back to: Enter your email address](#)

Enter your password

Enter your password to log in.

Password

[Show](#)

[Reset your password](#), if you cannot remember it.

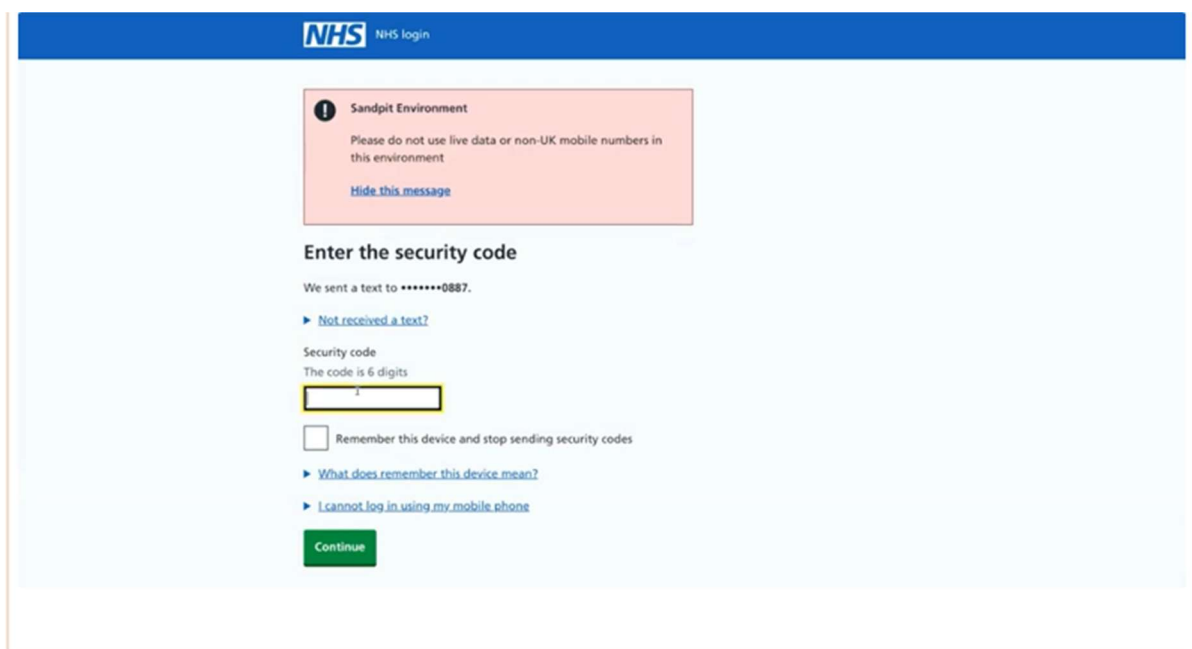
[Continue](#)

Enter security code

The patient then needs to enter a security code which will be sent to their mobile device.

Enter security code

A security code is sent to the patient's mobile device. The patient must enter this code to continue.



NHS NHS login

! Sandpit Environment
Please do not use live data or non-UK mobile numbers in this environment
[Hide this message](#)

Enter the security code

We sent a text to *****0887.

[Not received a text?](#)

Security code
The code is 6 digits

☐ Remember this device and stop sending security codes

[What does remember this device mean?](#)

[I cannot log in using my mobile phone](#)

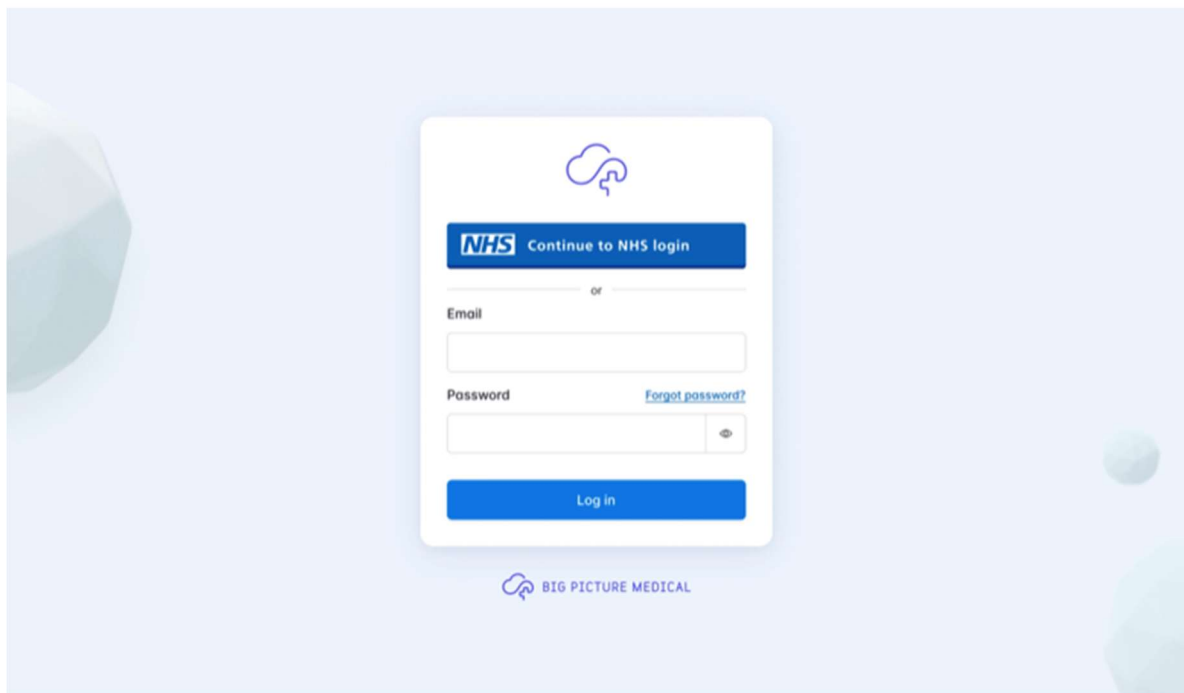
[Continue](#)

Agree to share NHS login information

Once the security code is entered, the patient must agree to share their NHS login information with Big Picture Medical. If they do not agree, they will be redirected back to the login screen.

Option 2: Set Big Picture Medical password

If the patient selects **Set password**, they will be taken to a page to create a secure password that meets specific criteria.

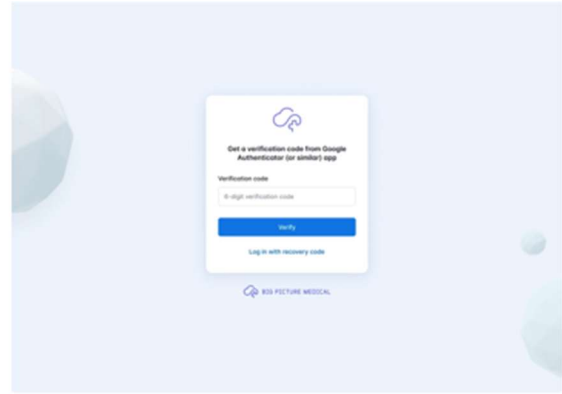
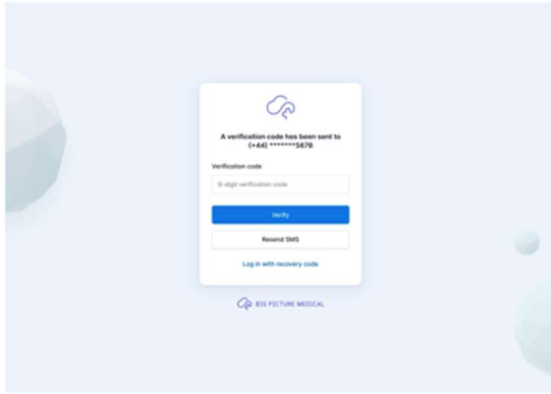


After setting their password, the patient will use the email address associated with their onboarding email and the newly created password to log in.

Two-factor authentication

The patient must set up two-factor authentication (2FA) by:

- Providing a phone number and entering the received code, **or**
- Scanning a QR code with an authenticator app and entering a one-time password.



Save recovery code

Once the account is created, a recovery code is provided. This code should be stored securely, as it can be used to access the application if the patient loses access to their 2FA device.

Accepting Big Picture Medical's terms of service

Regardless of the authentication method used, upon first login, the patient must accept the Terms of Service to access the platform. Once accepted, the patient is directed to the dashboard.