eRD

Electronic Repeat Dispensing

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Medicines Optimisation Support Assistant

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What is eRD?

- Dispensing prescriptions automatically

- GPs can issue up to 12 months' prescriptions at once

- Prescriptions are stored securely on the NHS spine and automatically downloaded to the patient's nominated pharmacy

- Enables the patient to collect their prescriptions each month from the community pharmacy without having to place an order each medication cycle.

- Two thirds of prescriptions issued in primary care are repeat prescriptions (80% of NHS medicine costs). Huge potential for eRD!

Benefits of eRD

- Benefits for the patient, prescribers, GP practices and community pharmacies.

- One digital signature

- Puts the prescriber in control

- Reduction in patient contacts at the practice

- No need to regularly re-order medication

- Reduced visits to pharmacy to collect medication

- Can change nominated pharmacy any time

- Pharmacy able to download prescription early if appropriate

- Automated download of prescription allows for pharmacy to control their workload

Identifying suitable patients for eRD

X 7 or 14 day prescriptions

X Patients in care homes

X When required medications

X High risk drugs

X Non ETP medications

X Unlicensed medications

X Patients with frequent changes to medication treatment regime (eg titrating doses etc)

- Suggested starting point: **Stable patients > 18 years old** with **less than 4 - 5 items** on repeat
- Systm1 searches are available to identify the least complicated patients, who may be suitable.

For similar **Emis Web** searches please **email nwicb.medsqueries@nhs.net**

Medicines Optimisation
  • Electonic Repeat Dispensing (6)

Electonic Repeat Dispensing

Data included up to 06 Apr 2020 1

Name ▽

Com.Pharm ETP Pat, 18-70yrs, latest BP 140/80 or less AND renal function check in last 6 months,<5items on rpt: incl anthypertensive(not propranolol) last issued <3months ago,not on opioids,hypnotics,anxiolytics,antidepressants,pericyazine,

Com.Pharm ETP Pat,18-70yrs,<5items on rpt: incl Levothyroxine(last issued< 3months ago),last TSH in last 12 months normal,not on opioids,hypnotics,anxiolytics,antidepressants,pericyazine,resp drugs

Com.Pharm ETP Pat,>18 yrs,< 3 items on repeat, incl Metformin (last issued <3 months ago)but excl. opioids,hypnotics,anxiolytics,antidepressants,pericyazine,resp drugs

Com.Pharm ETP pat: > 18 yrs, <4 items on repeat incl oral drug for breast cancer e.g. tamoxifen last issued < 3 months ago but excl: resp drugs, opioids, hypnotics, anxiolytics, antidepressants, pericyazine

Com.Pharm ETP Pat: >18 yrs, 1 item on repeat - oral contraceptive, last issued < 7 months ago, review due within next 3 months(or overdue)

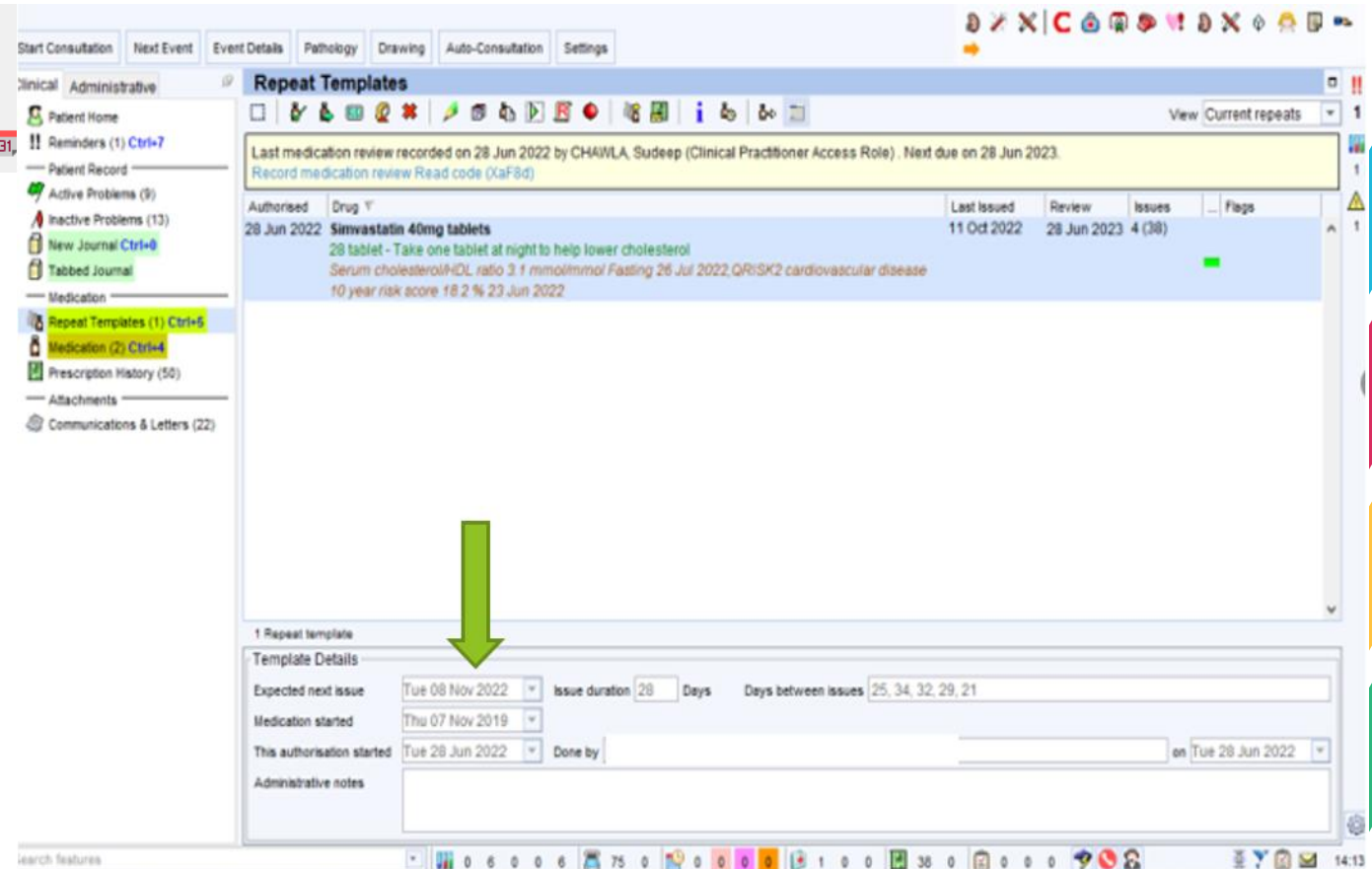Com.Pharm ETP Pat: >18yrs, < 3 items on repeat, at least one for Glaucoma (but excl, resp drugs, opioids, hypnotics,anxiolytics,antidepressants, pericyazine)

Initiating or reauthorising eRD

- Click on the Read Code browser and follow **Electronic Repeat Dispensing (eRD) – Adding a SNOMED Clinical Term** document on Knowledge NoW.
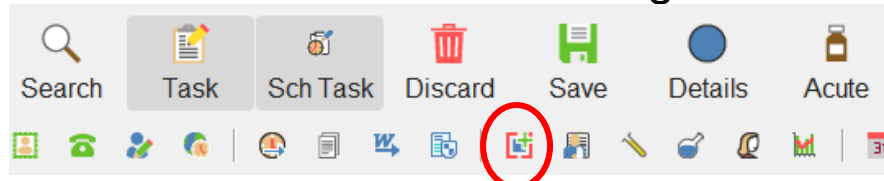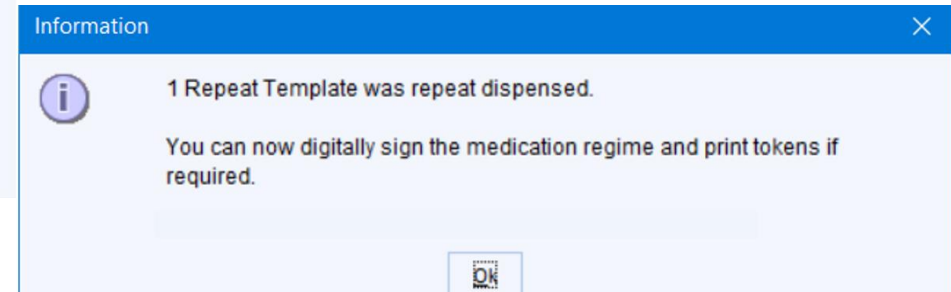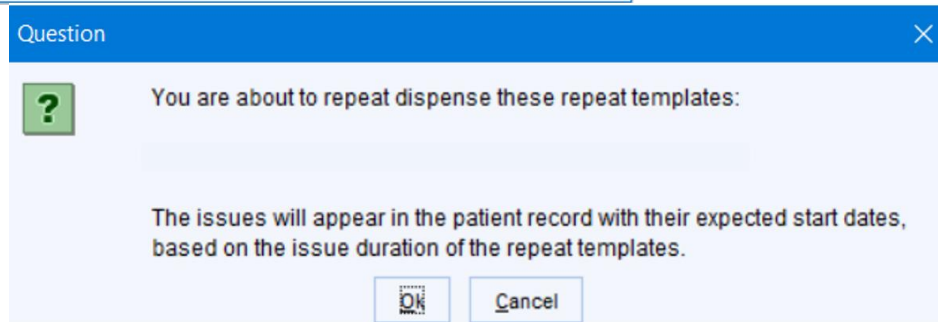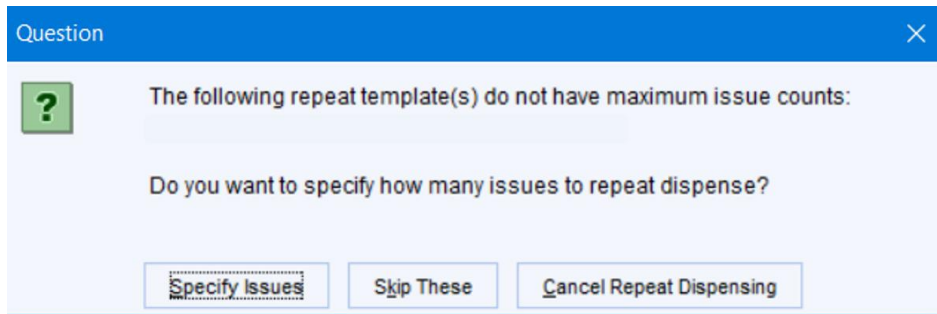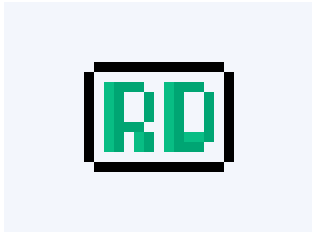

- Patient gives consent to eRD principles and has had eRD explained.
- First check when the medication is next due by looking at the 'last issued' date and the quantity or by using the 'Expected next issue' box.
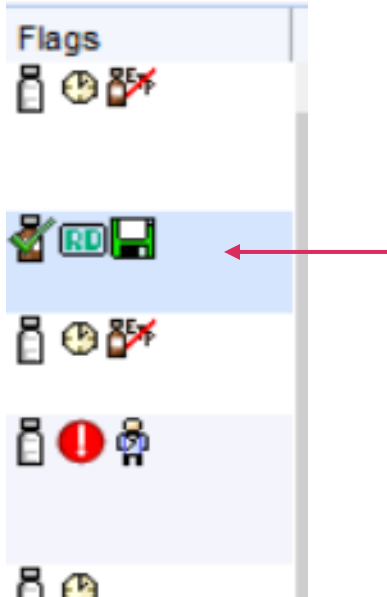
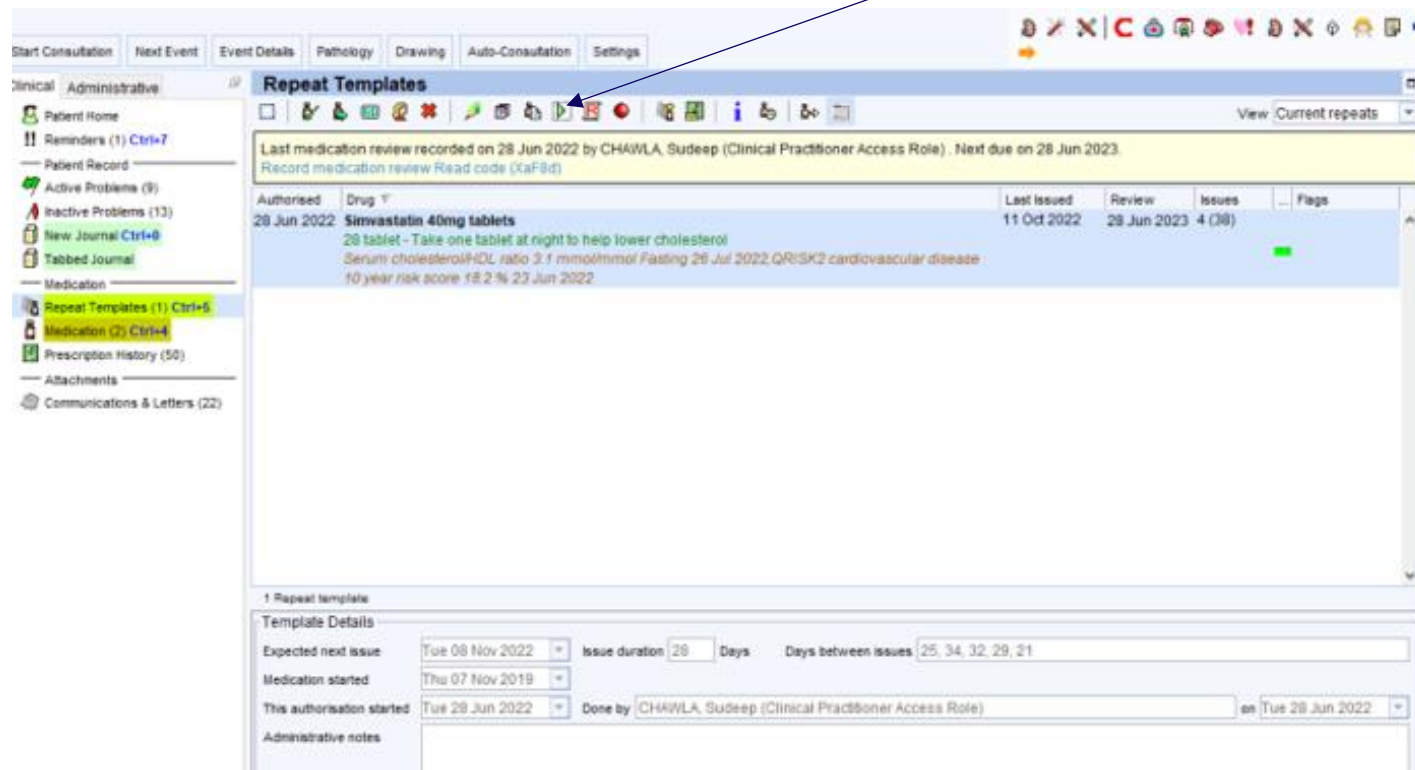# Initiating or reauthorising eRD

- Instant batch (starts straight away):

Question

? The following repeat template(s) do not have maximum issue counts:

Do you want to specify how many issues to repeat dispense?

[Specify Issues] [Skip These] [Cancel Repeat Dispensing]

Question

? You are about to repeat dispense these repeat templates:

The issues will appear in the patient record with their expected start dates, based on the issue duration of the repeat templates.

[Ok] [Cancel]

Information

i 1 Repeat Template was repeat dispensed.

You can now digitally sign the medication regime and print tokens if required.

[Ok]

Initiating or reauthorising eRD

- In the patient record the repeat dispensed icon will appear in the "flags" column.

Initiating or reauthorising eRD

- **Future dated batch (starts on a specific date).**

- Select the medication(s) for eRD.

- Check to see if medication has been reauthorised.

- If not, select the re-authorisation button (green arrow ▷) from the tool bar or by right clicking on the medication.

Initiating or reauthorising eRD

- Amend the medication start date as appropriate.

- Quantity total and issue duration should be 28 days medication (or can be 56).

- Amend the medication review date / number of issues as appropriate.

- The maximum issues should bring the patient to their next medication review. e.g. the medication review is due in 12 months = 13 issues are allowed **13 issues x 4 weeks = 52 weeks (1 year).**

- **If a practice issues 56 day's supply issue a maximum of 6 issues x 56 days.**

- Untick the patient can initiate issues box.

- Complete this for each item to be included on the eRD template.
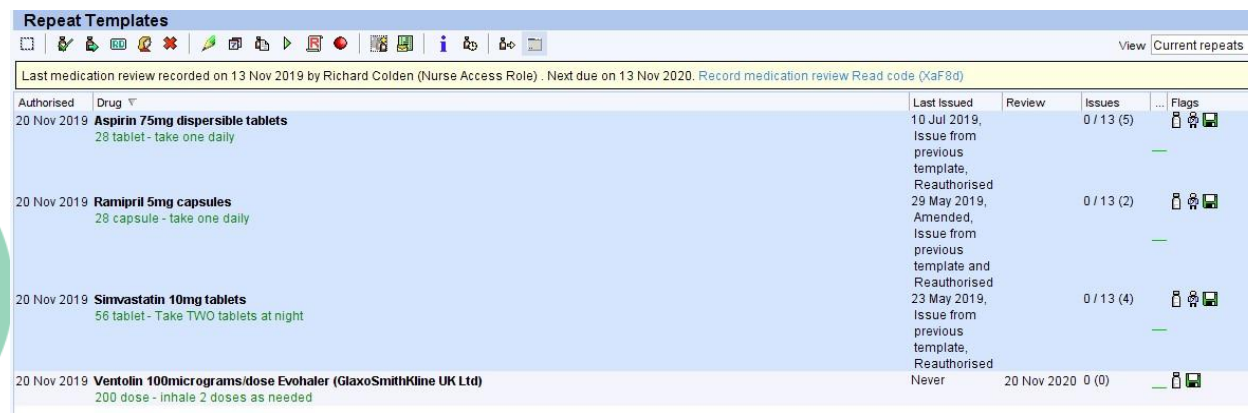
Change the date if you don't want first issue to go immediately

Initiating or reauthorising eRD
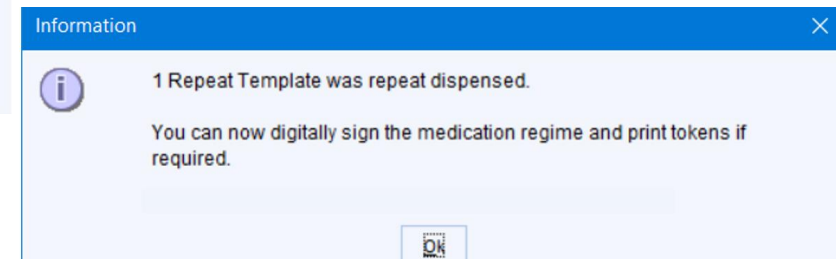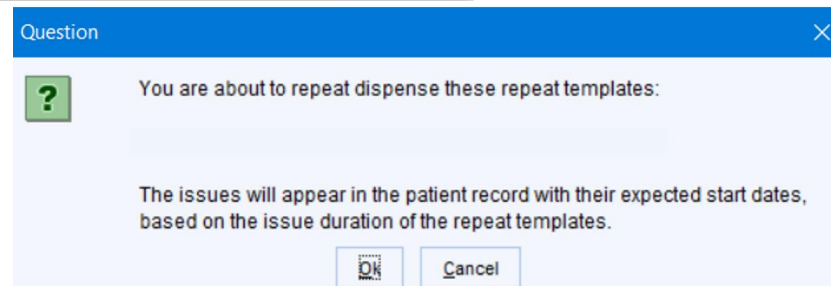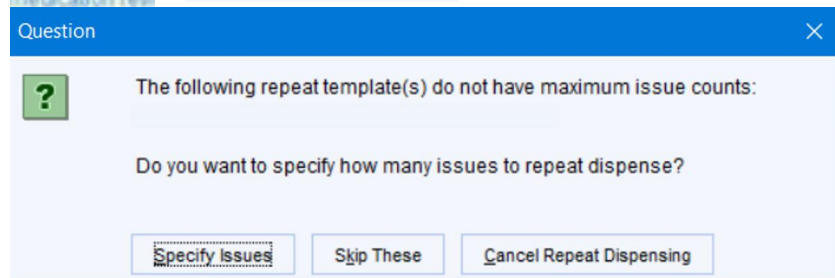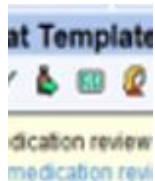
Changing the prescription start date continued

• If a patient already has a medicine on eRD and you are adding a new medicine, check when the next issue of the existing eRD prescription is due and generate a one-off prescription to cover the quantity required until the date of the next issue of the original eRD.

• Create a new eRD prescription to start at the same time as the next issue of the existing eRD prescription with enough issues so that all prescriptions end at the same time. If necessary you can generate a single acute prescription to synchronise the patient's medication.

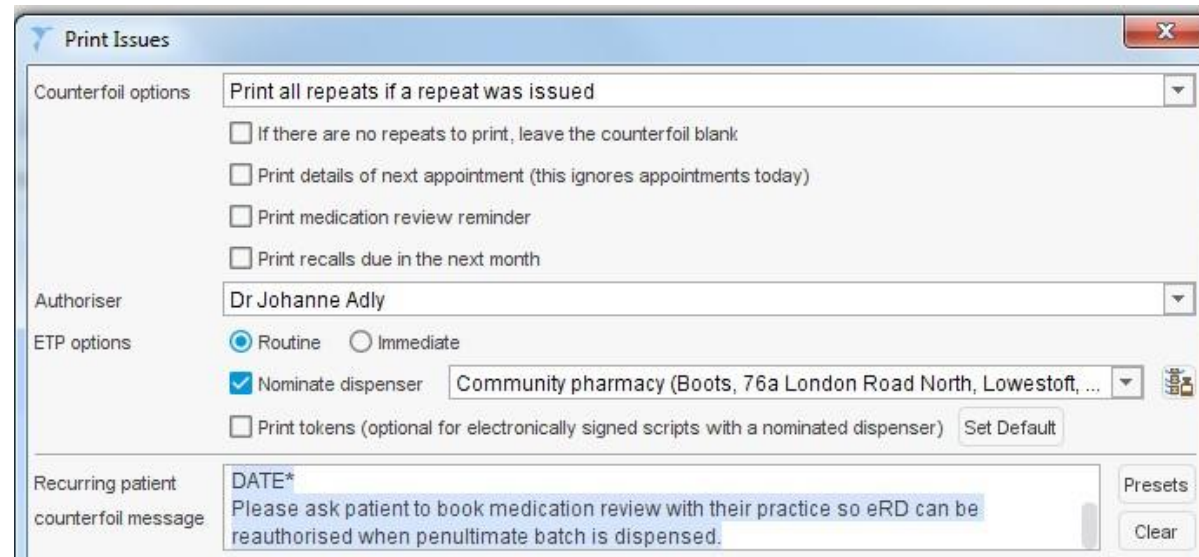• Your repeat template should look like this in System One:

Initiating or reauthorising eRD

- Future dated – once reauthorised and a start date has been selected, remember to create a batch!

Question

? The following repeat template(s) do not have maximum issue counts:

Do you want to specify how many issues to repeat dispense?

[Specify Issues] [Skip These] [Cancel Repeat Dispensing]

Question

? You are about to repeat dispense these repeat templates:

The issues will appear in the patient record with their expected start dates, based on the issue duration of the repeat templates.

[Ok] [Cancel]

Information

(i) 1 Repeat Template was repeat dispensed.

You can now digitally sign the medication regime and print tokens if required.

[Ok]

Initiating or reauthorising eRD

- Remember to check start dates are the same. If not cancel and review your start dates.

- Save the eRD.

- Print issues screen: nominated dispenser is **ticked.** Print tokens box is **unticked.**

- Good practice to inform the patient's community pharmacy via your preferred method. Can use one-off counterfoil message.

Cancelling eRD prescriptions

- You must have been granted the 'Perform ETP Cancellations' access right by a System Administrator to cancel ETP issues.

- Individual items cannot be amended.

- eRD allows cancellation of an individual item or the whole prescription, replacing with a new eRD. If cancelling a whole prescription, follow your steps for cancelling an EPS prescription in System One.

- If a patient leaves the practice, any outstanding eRDs should be cancelled by the practice.

- If the Personal Demographics Service (PDS) is notified of a death the Spine will automatically cancel outstanding prescriptions.

- When a prescriber moves practice, any of their outstanding eRD prescriptions from the original practice will still be charged back to the lead partner of the original practice. There is, therefore, no need to cancel as the costs will not be incorrectly attributed the new practice.

Cancelling a single item

- If one item on a multiple item prescription needs to be stopped and not replaced or amended it can be stopped on the repeat template screen using the stop button . This will cancel that item off all remaining future prescriptions on the spine.
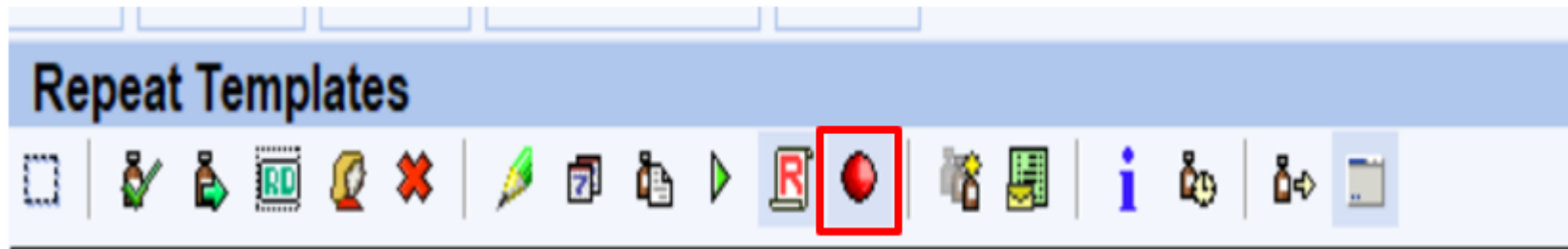
!!!It is important to remember that if you cancel a medication from the Repeat Templates screen, it removes the medication from the repeat list.

- Before cancelling copy the old template using 'New Repeat Based on this' so it is there to amend and re-issue without having to add a NEW repeat Template and start from scratch. The edited version will show next to the original repeat template. It will not have been issued yet.

Cancelling eRD prescriptions

- Select an 'End reason' for ending the eRD prescription and add notes in the comments box as appropriate.
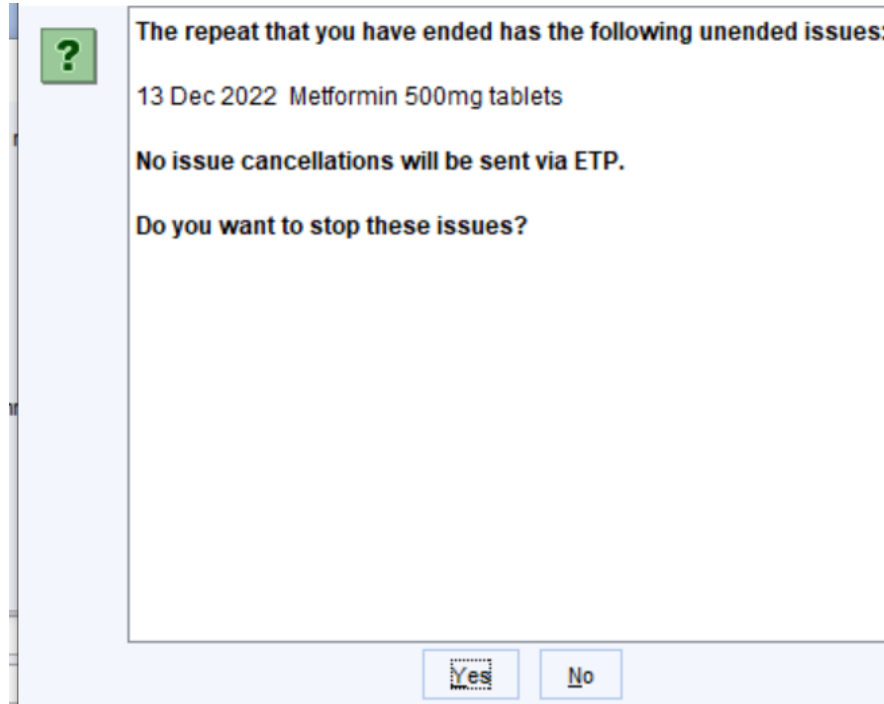
Cancelling eRD prescriptions

- An information box will appear showing the prescriptions cancelled.
- It will only show prescriptions on the Spine that have not been downloaded.
- Select 'OK'.
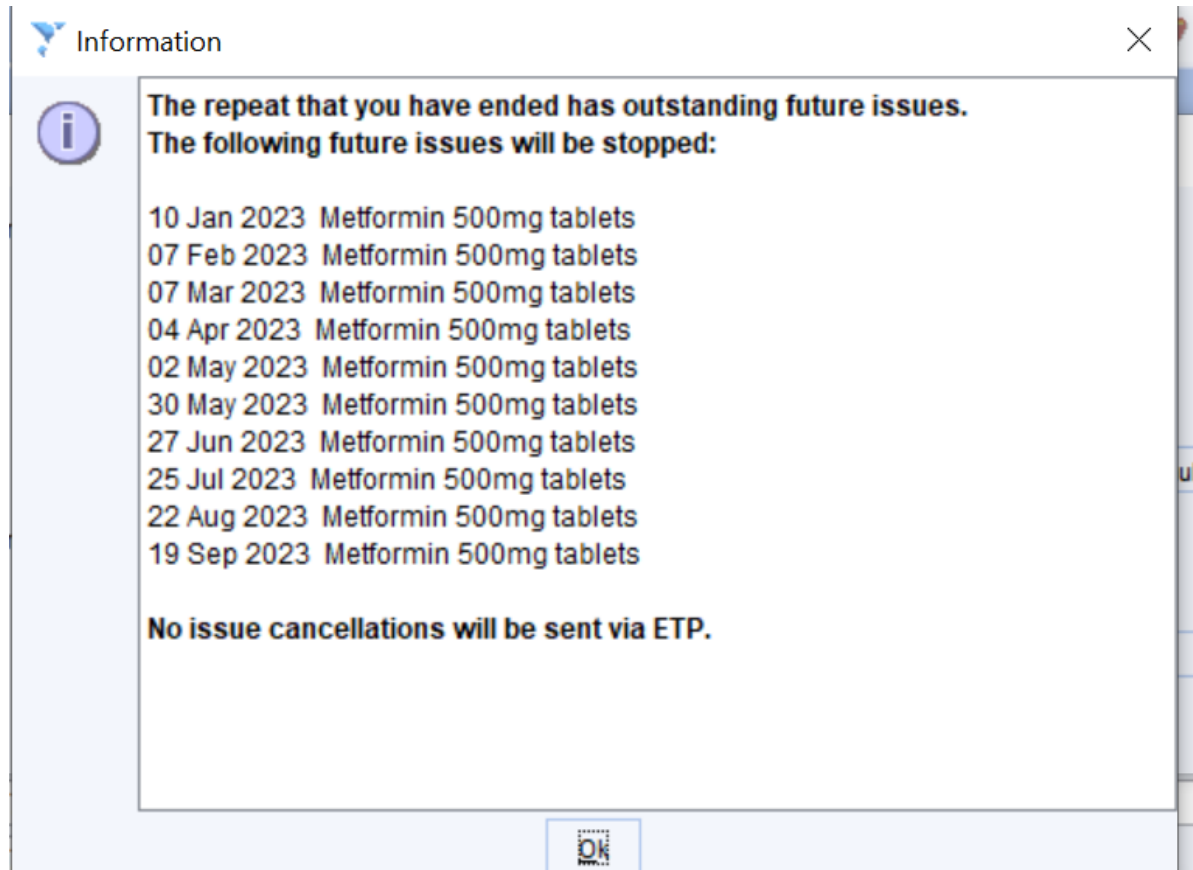
Cancelling eRD prescriptions

- A question box will appear for each medicine cancelled.

- Select 'Yes'.

The repeat that you have ended has the following unended issues:

13 Dec 2022 Metformin 500mg tablets

No issue cancellations will be sent via ETP.

Do you want to stop these issues?

| Yes | No |

- An electronic prescription cancellation pending task is sent **automatically** when the record is saved detailing that the request has been submitted and is awaiting confirmation. The task will list the issues that will be cancelled.

Cancelling eRD prescriptions

- You can see the cancelled prescriptions in the Journal:

Cancelling eRD prescriptions

- Another task is sent to confirm if the cancellation message has been accepted by the Spine:

- An '**Electronic Prescription Cancellation Rejected**' task indicates that the cancellation was rejected by the Spine.

- Cancellations can be rejected for multiple reasons, e.g. the Spine unable to process the message due to missing/incorrect information or if the pharmacy has already downloaded issues. The task on the Task List screen will show details of the issues that have not been cancelled and the reason why.

- An '**Electronic Prescription Cancelled Successfully'** task indicates that the cancellation was accepted by the Spine.

- The task will be updated and automatically marked as completed if the cancellation is accepted by Spine.

Information	X
(i)	A new task of type 'Electronic Prescription Cancelled Successfully' has arrived.
	OK
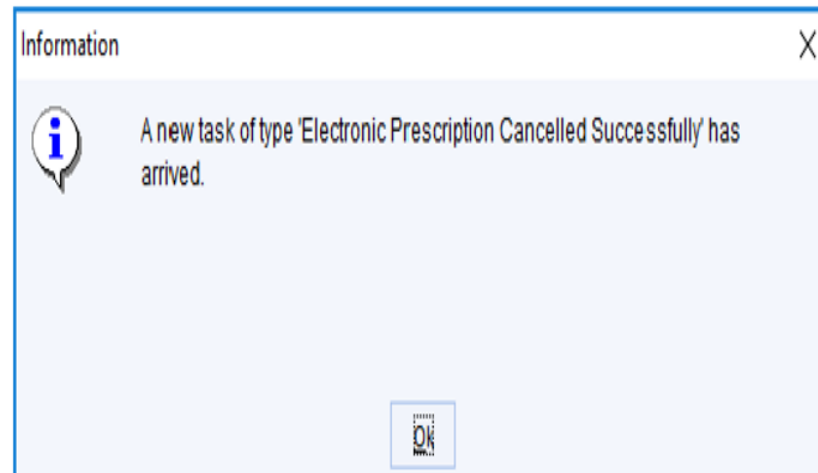
Final note

- **If cancellation tasks are rejected, the pharmacy must be contacted to ensure that the cancelled prescription is not dispensed.**

- **It is good practice to communicate with the patient's nominated pharmacy about any changes made to eRD prescriptions.**

- For support with eRD, or if you would like to book 1-1 eRD training for your practice staff, please contact the NWICB Repeat Prescribing and Support team: **nwicb.repeatprescribing@nhs.net**

Knowledge NoW eRD SOPs

Please note full step by step guidance for eRD is on Knowledge NoW:

- Electronic Repeat Dispensing (eRD) Guide

- Electronic Repeat Dispensing (eRD) SNOMED

- Electronic Repeat Dispensing (eRD) Searches, Suitable Patients and General Advice

- Electronic Repeat Dispensing (eRD) Setting Up and Pharmacy Checklist

- Electronic Repeat Dispensing (eRD) Consent

- Visit via: nwknowledgenow.nhs.uk and search **eRD**

Knowledge NoW

Search this website | erd | Submit

Search resu

9 results for ' eRD'

Electronic Repeat Dispensing (eRD) Guide   Practice Support / Electronic Repeat Dispensing

Electronic Repeat Dispensing (eRD) – Summary   Practice Support / Electronic Repeat Dispensing

Electronic Repeat Dispensing (eRD) – Setting up an eRD   Practice Support / Electronic Repeat Dispensing
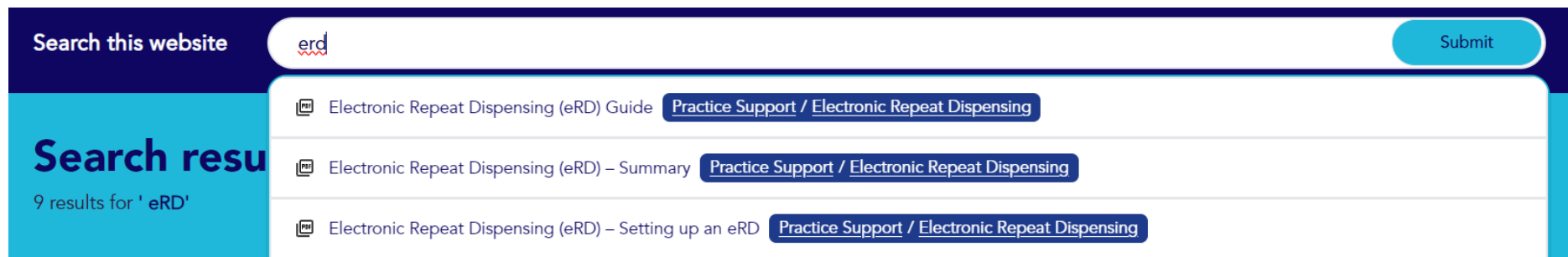
Resources

- NHS Derby and Derbyshire ICB eRD training slides

- NHS Hertfordshire and West Essex- a guide for cancelling and amending prescriptions Electronic Repeat Dispensing (eRD)

- NHSBSA eRD resources for GP practices https://www.nhsbsa.nhs.uk/pharmacies-gp-practices-and-appliance-contractors/prescribing-and-dispensing/electronic/erd-resources#jumplink1

- NHS Digital, in partnership with the North of England Commissioning Support Unit (NECSU) has produced an eRD e-learning programme for prescribers.

- NHS England » Electronic repeat dispensing (eRD)

- Electronic repeat dispensing for prescribers - NHS Digital