

eRD: Role of Champions

A Key success criterion, identified from sites who are successfully using eRD, is that each practice and each community pharmacy MUST nominate one or more electronic Repeat Dispensing Champion(s).

Whilst the role of the champion is a key function, it is important that the whole practice team and the whole of the pharmacy team understand eRD and that it becomes part of everyday business. It should not be seen as only one person's responsibility.

The eRD Champion is a member of staff who can promote the use of the scheme internally, aid liaison with their practice/community pharmacy colleagues, and maintain momentum in the drive to increase the utilisation of repeat dispensing.

Suggested activities by the eRD champion are as follows:

Role of General Practice eRD Champion:

- Act as the practice point of contact for eRD
- Update practice colleagues with the current eRD levels
- Highlight areas where eRD could be better used.
- Monitor the use of eRD locally and keep a log of any issues.
- Act as a point of contact for colleagues and patients who have queries about the system.
- Promote eRD at patient groups.
- Ensure patient information for eRD is well positioned and used within the GP practice.
- Liaise with community pharmacy colleagues.
- Provide training to other colleagues as needed.

Role of Community Pharmacy eRD Champion:

- Act as the pharmacy point of contact for eRD.
- Advertise to colleagues current eRD levels.
- Highlight areas where eRD could be delivered more effectively.
- Monitor the use of eRD locally and keep a log of any issues.
- Act as a point of contact for colleagues and patients who have queries about eRD.
- Promote eRD to patients.
- Ensure patient information for eRD is well positioned and used within the pharmacy.
- Liaise with general practice colleagues.
- Provide training to other colleagues as needed.
- Ensure that the pharmacy is meeting its contractual obligations for eRD.

Version	Date	Author	Status	Comment
0.1	09/01/2025	Medicines Optimisation Repeat Prescribing & Support Team	Final	Submitted to TAG for info to support existing work