





Feebris **Integration Guide** For Norfolk & Waveney GP Practices





Digital Care Homes and Social Care Team

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Installing the Quicksilva Toolbar

The **Quicksilva Toolbar** simplifies access to Feebris data directly within the Electronic Health Record (EHR.) Once logged in, the Quicksilva toolbar allows you to manage Feebris patient observations without needing to switch platforms.

1) Open your Windows Menu and open the Portal Manager app

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Best match		
Portal Manager App	₽	Ø
Apps		Portal Manager
Aational Portal	>	App
Settings		
🖁 Enable Device Portal	>	다 Open
Change the orientation of the	>	G Run as administrator
display		D Open file location
		-🛱 Pin to Start
		-🛱 Pin to taskbar
		iii Uninstall

2) Install the Quicksilva app





3) After a few minutes a new window will appear. Click the Install button



4) Select the Finish button to complete set up

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vpres All All avorites Applications Documents inks	↓ Install	∰ conneQt Toc ≵ Instal	Ibar Setup Completer Wizard Cick the Finish	the conneQt Toolbar	r Setup		stall Gudekilva stalling	2
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	Install - iPlato - SystmOne	Install - Little Green I Button - v3.9.1 v	nstall - New Teams Ir 2 (Bootstrap)	stall Quicksilva i	Ivanti full sync inventory scan	Java 8 Update 421	Joy Connect - S1	
						NHS	P	

5) Open the Windows menu then type **conneQt Toolbar** and open the app





6) The Registration pop up window will open. Your organisation Identifier is your ODS code. Enter the key codes part 1 and 2 and select **Register**

REGISTRATI	ION	- ×
Before you can details created registration det	Regi use the conneQt® Toolbar we n by Quicksilva that you can enter ails, or if you are experiencing an	stration Required need to register your PC. You should have received registration into the form on this screen. If you have not received n issue with registration, please contact Quicksilva's support
team by email	Organisation Identifier	
	Key Part 1 Key Part 2	
		Register $ e e e e e e e e e e e e e $

7) Select the Login to Toolbar button

	Please log in to your local system then click the Login button below.
ALa	ccess to this computer/Solution and any information it contains is limited to authorised users only. egal action can be taken against unauthorised use of, or unauthorised access to, this computer/Solution nd/or any information it contains, including pursuant to the Computer Misuse Act 1990.
H	you are an authorised user, by proceeding to access and use this computer/Solution and/or the formation it contains, you are accepting any terms of use, notices and policies which are contained or

8) Select the Approve button



9) The Quicksilva Toolbar will then appear





Logging into the Quicksilva Toolbar

Overview: The Quicksilva Toolbar simplifies access to Feebris patient data directly within your EHR. Once logged in, the Quicksilva toolbar allows you to manage Feebris patient observations without needing to switch platforms.

Steps:

Accessing the Quicksilva Toolbar:

- · Open your EHR system (EMIS Web or SystmOne) first and log in as usual.
- Then open the Quicksilva Toolbar.



 Click Login to Toolbar. You will automatically be logged in based on your open EHR session. No seperate credentials are needed.

	Please log in to your local system then click the Login button below.
1	Login to Toolbar Access to this computer/Solution and any information it contains is limited to authorised users only. egal action can be taken against unauthorised use of, or unauthorised access to, this computer/Solution
a H ii	nd/or any information it contains, including pursuant to the Computer Misuse Act 1990. You are an authorised user, by proceeding to access and use this computer/Solution and/or the formation it contains, you are accepting any terms of use, notices and policies which are contained or eferenced within it or which have otherwise been drawn to your attention as an authorised user.

Quicksilva Toolbar Display:

 After logging in, the toolbar will open, displaying notifications if there is any Feebris data available for review in the current patient's record.





How to link your Feebris login to the Quicksilva Toolbar

Linking your Feebris account to the Quicksilva Toolbar is a straightforward process that ensures you won't have to log in manually each time you access Feebris from the toolbar. Here's how to do it:

 When you first open a notification to view data in Feebris, you will need to login to your Feebris account. If you have forgotten your password, you can click "Forgot your password?" to reset it. Alternatively you can click <u>here</u> to reset your password.

WIDGET CONTENT FOR FEEBRIS TEST 2			- • ×
Displaying widget content pertinent to SHARP, Bob (Mr),	this window will close if you select a different pa	atient record.	Stop Tracking 💿
	Cog in to Feebris Email Password Log in → Forgot your password?	2	

• After logging in, a prompt will appear saying **Link Feebris to your Quicksilva Toolbar**. Click on **Link Account** to proceed with the linking process.

WIDGET CO Displaying v	INTENT FOR FEEBRIS TES widget content pertinent to	T 2 SHARP, Bob (Mr).	this window will close if	' you select a different j	patient record.			- Stop Tr	D acking	× 0
L	Admit a Patient	Virtual Ward	Manage Patients	Manage Wards	Care Pathways	Integration Queue	Feebroid Admin	4	•	9
	Link your F After linking you This can be und Skip	eebris login ar account, subseq one in your account ink Account	to the Quicksilv uent access to patient nt settings.	ra Toolbar trecords will not requ	ire you to manually p	rovide login details.				



Overview of the Quicksilva Toolbar

Overview: The Quicksilva toolbar has three main icons and a collapse arrow, offering simple functionality while keeping a low profile on your screen.

First Icon – Quicksilva Toolbar Settings:



Right-clicking on the Quicksilva logo gives you access to user settings and preferences. From here, you can:

- Review your user details.
- Set up pre-approved messages to streamline the importing of Feebris data to the Electronic Health Record (EHR).
- View your organisation's preferences.
- Logout of the Quicksilva toolbar.

Second Icon - Message Notifications:



The second icon is dedicated to messages regarding data notifications. When clinical data is sent from a Feebris patient record, it will appear here for your approval. If there is new data awaiting approval, a red dot notification will appear on this icon to alert you.

Third Icon - Feebris Patient Access:



The third icon allows you to access the Feebris record for the patient currently open in your EHR system. If the patient has data for review in Feebris, a red dot notification will appear on the icon. Clicking the icon will open this patient's record in Feebris.

Note: You must have an active patient record open in the EHR for this icon to work; otherwise, you'll see an error message indicating no active patient record:









If the toolbar gets in your way, you can use the arrow located on the right to collapse it. When collapsed, only the Quicksilva icon will remain visible. You can click the arrow again to expand it back to the full toolbar.

Note: Collapsing the Quicksilva toolbar will hide notification dots, so it's best to keep it expanded to ensure you don't miss anything!



How to set up your Feebris account to preapprove messages sent to the Quicksilva Toolbar

Overview: Setting up your account so that data can be sent directly from Feebris to the patient's Electronic Health Record (EHR) without requiring additional approval. Follow these steps to configure your account for pre-approved messages

Steps to Set Up Pre-Approved Messages:

Access the Quicksilva Toolbar:

- · Ensure you have the EHR and the Quicksilva toolbar open.
- Right-click the Quicksilva logo. From the menu, select Pre-approved messages.



Create an Access Token:

· Click on Create a new access token. Allow the system to generate the token.



 Once generated, click the copy icon in the pre-approved messages modal to copy your access token.

This scre	en will generate a unique access code that you can provide to third-party systems to
authorize	them to import documents to a patient record on your behalf while you are using
his appl	ication, bypassing the need to preview them through the messages window.
When pr	ompted, enter this code into the third-party system you wish to authorize, note that
the code	has a limited lifetime as indicated by the countdown bar, if your code is not accepted
by the th	ird-party system please try waiting for a new code to be created. If you encounter
ssues pl	ease email qure@qxlva.com for support.
f you lat	er change your mind about authorizing a third-party system and wish to revoke their
permission	on to import documents on your behalf, please return to the preview screen and
pelect the	e option to view and manage third-party systems.
	CZORGB6E







Open the Feebris Widget:

· Click on the Feebris Patient Access icon to launch the Feebris widget.

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Link Your Pre-Approved Message Identity:

- · Navigate to Account Settings: In the top right corner, click the head and shoulders icon, then select Account from the dropdown menu.
- Under Manage Quiksilva Links, right-click in the designated area ("Access token") and paste the access token you copied earlier.
- Click on Link pre-approved message identity to complete the setup.

Manage Quicksilva Links	
Pre-approved Messages	
Setup your Feebris account to pre-approve messages sent to the Quicksilva toolbar.	
Access token	
Link pre-approved message identity	
Linked Accounts	
If you link your Quicksilva toolbar to skip future manual logins you can manage that link here.	
No Quicksilva accounts are currently linked.	

*Please note that this needs to be done within a short time frame. If the access token expires due to a significant time lapse, simply generate a new one using the same steps and paste it here.

Your account is now successfully configured for pre-approved messages to the Quicksilva toolbar.

Unlinking Your Identity:

If you ever need to unlink your Quicksilva identities from Feebris, you can do so at any time from the same account settings section by simply clicking on Unlink pre-approved message identity.





Viewing Patient Data in Feebris via the Toolbar

Overview: Once logged in, the Feebris Toolbar allows you to view patient data, if available, without logging into a separate platform.

Steps:

Accessing a Patient:

- With a patient open in your EHR, click on the Feebris icon in the toolbar.
- A pop-up will appear confirming patient selection. You need to select "Yes" to proceed.



Viewing Data:

 After confirming, the Feebris widget will open, showing the patient's Feebris record in a browser window. You can navigate around the patient's record as required for viewing purposes. If you need more help please see relevant articles: <u>Navigate the</u> <u>Portal as a GP.</u>

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Displaying w	Displaying widget content pertinent to SHARP, Bob (Mr), this window will close if you select a different patient record.								
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	Bob Sharp - Male Latest Check-up: Sep 6th NHS Number: 944 109 9 Ward: Lizard's Ward - Adr Care Pathway: Lizard Mo	, 01/01/1970 (54) 1 2024, 3:35 pm 708 € mitted Sep 23rd 20 mittoring	r.a.) 24, 2:15 pm		(Watch 1	Send to Clinical Record	Discharge 1	rom Ward	:
VITALS	CARE PATHWAY	REPORTS	NOTES A	CTION LOG					
		Patient C	heck-ups		Br	eathing Rate		量 Edit E	ws
Date	Sep 05 3.35 pm					oprinario (areasing rini,	,		
Breathing Rate)+ 1	16			
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BP Syst	t				30 -	33 \$1			
BP Diast	t				28-	29			
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Sending Feebris Data to the Patient's EHR

Overview: Once logged into the Feebris Toolbar and viewing patient data, you can send relevant observations within a specified date range directly to the patient's Electronic Health Record (EHR).

Steps:

Accessing the Feebris Record from the EHR:

- Ensure you are viewing an open patient record within your EHR system.
- Click on the Feebris Patient Access icon (the third icon on the Quicksilva toolbar).
 - This will open the patient's Feebris record if they have one. If they do not, a "patient not found" message will be displayed.



• From here, you can view the patient's Feebris record.

Sending Data from the Feebris Record to the EHR:

 To send notes, soft signs and vital signs to the EHR, click the Send to Clinical Record button.

	Bob Sharp - Mail Latest Check-up: Sep 6t NHS Number: 944 109 9 Ward: Lizard's Ward - Ad Care Pathway: Lizard M	e, 01/01/1970 (54 y. h 2024, 3:35 pm 9708 dmitted Sep 23rd 202 onitoring	o.) 14, 2:15 pm	Watch Send to Clinical Record Discharge from Ward	
VITALS	CARE PATHWAY	REPORTS Patient Ch	NOTES	ACTION LOG	電 Edit Ews
Dete	Sep 06 3.35 pm				Respirations (breatns/min)
Breathing Rate					3+38
SpO:					34 - 35
BP Sys	t i i i i i i i i i i i i i i i i i i i				32 - 33
BP Dias	1				28 - 28
Deles Det					94,94

- Use the dropdown menu to select the data you want to send:
 - Lastest Check-up: Automatically selects the most recent check-up, with the date displayed in the dropdown.
 - Last 24 hours: Will include all check-ups conducted within the past 24 hours.
 - Custom: Expands to reveal hidden date pickers where you can manually set a date range.



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Send Data to Clinical Record	
Send aggregated intermittent and continuous monitoring vitals, including notes, from between selecte chosen integration. If the chosen date range contains no data, the data push will be skipped and nothin to the clinical record.	d dates to ng will be sent
Integration	
This Is A Manual Integration	-
Data Range	*
Latest Checkup (May 29th 2024, 2:40 PM)	
Last 24 Hours	
Custom	
Cancel Send to	o Clinical Record

• Once chosen, press Send to Clinical Record.

*Note: if the chosen date range contains no data, the data push will be skipped and nothing will be sent to the clinical record.

WIDGET CON	NTENT FOR FEEBRIS TE	IST 2				-	• ×
Displaying w	ridget content pertinent t	to SHARP, Bob (Mr), this window will clo	se if you select a different	patient record.		Stop Tra	ocking 💿
L	Admit a Patient	Virtual Ward Manage Patien	ts Manage Wards	Care Pathways	Integration Queue	٠	
	Bob Sharp - Ma Latest Check-up: Sep 6 NHS Number: 944 109 Ward: Lizard's Ward - A Care Pathway: Lizard N	ale, 01/01/1970 (54 y.o.) 6th 2024, 3:35 pm 9708 dumited 5ep 23rd 2024, 2:15 pm Monitoring		🕒 Watch	Send to Clinical Record	B Discharge from Ward	:
VITALS	CARE PATHWAY	REPORTS NOTES	ACTION LOG			(yt Edit	EWP
		Delived Object was			and the sector	12 101	Luis
		Patient Check-ups		Re	reatning Rate spirations (breaths/min)		
Date	Sep 06 3:35 pm		ndino data. Propress can b	e checked in the			
Breathing Rate	•	int	egration queue		-38	2	
SpO:	2			34	-25		

- If you have set up your account for pre-approved messages to Quicksilva's toolbar, the data will be sent straight to the patients EHR without needing additional approval.
 - If required, please see: <u>How to setup your Quicksilva account for pre-approved</u> <u>messages.</u>
- If you have not set this up, a manual approval step will be required within your EHR system. Please see below.

Approving and Handling the Data Within the EHR:

- Navigate back to your EHR window.
- It may take a few moments for the data to come through. When it does, you will see a red notification on the messages icon, indicating that data is pending approval.



 Click the messages icon to see a summary of the data sent through. You can click directly on the row to open up the Import Document Preview.



Subject Details



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Home	💬 MESSAGES					- 0 ×	
	Date	Sender	NHS Number	Summary			
Manage	2024-10-10 14:35	Feebris	944 109 9708	Vitals summaries from Sep 3rd	2024,8:35PM to Sep 7th 2024, 2:35PM		
lag out							
							L
							L
							E
_							
	pded Data item	s (2) Unita		felue	Additional Text		
	AA BLOOD	DIA UNIT	Z I	0.00	Median Diantolic blood pressure over 43848 hours - Mirc 80, Marc 8	5	-

- You can choose to either:
 - Import attachment: You will be prompted to confirm the import. Click Confirm attachment import and then Import to finalise.
 - **Reject attachment:** If you chose to reject the attachment by mistake, you will still be able to resend the data from Feebris again.

	💬 MESSAGE					
Subjects	Date	Sender	NHS	Number	Summary	
Manager	2024-10-10	IMPORT DOCUMENT PREVIEW				- O X
		Sent A1 2024-10-101435 Sender Pretrois Sender ² Comments Values commanies from Sep Bid 2024, 2:35PM to Sep 7th 2024, 2:35PM to Sep 7th 202	Persi Vital Temp	odic Sumary Report From Fe La Sumaries: Control Interface La Control Interface La Control Interface Statute Statute Do you wish to complete th	Preview A ebris for the period Sep Ind I (AVORT 1) tittachment into the local Bob (M/) 1 I prot 2 Cancer () I mport (b) ()	tlachment 2834, 2:35M1 - Sep 7th 2824, 2:35M1
	🛷 😷	Impert attachment (b) Reject attachment (C)		W.C.R.		

 Once the process is complete, the notification on the messages icon should disappear, and you will see a message stating,"The document has been imported successfully and you may now close the window".





How to check the status of a Transfer in the Integration queue in Feebris

Overview: After sending data to the Electronic Health Record from Feebris, you can verify the status of your transfer via the integration queue. This can be useful for troubleshooting any issues that may arise during the data transfer process.

Steps to Access the Integration Queue:

- Open the Patient's Feebris Record: Start by ensuring you are viewing the Feebris record for the patient whose data you sent.
- Navigate to the Integration Queue: From the top banner of the Feebris page, locate and click on the Integration Queue. This section displays the status of data transfers.

	widget content for feebris test 2									
Displaying widget content pertinent to SHARP, Bob (Mr), this window will close if you select a different patient record.								Stop Tracking 💿		
	L	Admit a Patient	Virtual Ward	Manage Patients	Manage Wards	Care Pathways	Integration Queue	٥	0	
li v	ntegrat	ion Queue anage active Electr	onic Health Record	I (EHR) integration ev	ents					
								Show completed C	,	
	Туре		Trigger	Patient	Created \downarrow		Updated	Status		
	Quicksil	va Toolbar	Manual	Bob Sharp	10/10/2024, 14:35:3	2	10/10/2024, 14:35:33	Subrytted		
							10	Integration event has been subm	itted	
	Feebris OS Product Version Information									

• **Review Transfer Status:** In the Integration Queue, you can see the status of your recent data transfers. If there were any issues with the transfer, this is where you can identify them.







Further support

You can seek further support & help through the Feebris dashboard.

On the dashboard, if cookies have been enabled, there will be a chat icon in the lower right hand side. You can click on this to bring up a chat option direct with Feebris who can help with your request.

Feebris can also be emailed directly at support@feebris.com



Alternatively, you can contact the NWICB Digital Care Homes and Social Care Team via MS Teams by clicking here to start a conversation, or you can emailing us: nwicb.digitalsocialcare@nhs.net