

Dear Nursing Home Colleague,

We would like to draw your attention to the issue below:

There have been a few incidents involving patients with enteral feeding tubes being transferred between nursing homes or discharged from a nursing home without the local home enteral feeds (HEF) dietetic team being informed. This creates a risk for patients in securing supplies, delaying treatment and adds pressure on dietetic services.

To ensure patients are more safely managed in the community, please contact your local HEF dietetic team before transferring or accepting a new patient who is enterally fed.

For patients in North Norfolk, South Norfolk or Central Norfolk, please contact the Community Dietetic HEF team via hcf@nchc.nhs.uk or 01603 216021.

For patients in West Norfolk, please contact the Community Dietetic HEF team via qehkl-tr.dietitians@nhs.net or 01553 613507.

For patients in the East, please contact the Community Dietetic HEF team via dietetics@ecchcic.nhs.uk or 01493 809977.

Please contact Fresenius Kabi on 0808 100 1990 to organise staff training, address tube/stoma concerns, or to check equipment/feed deliveries.

Thank you,

Sent on behalf of the Norfolk & Waveney dietetic teams