

NEWS2 Escalation for Residential & Nursing Homes

Please note NEWS should not be used alone to determine a clinical response. The tool should be used to support concerns, decision making and facilitation of effective clinical handover.

The entire resident picture should be considered when deciding on clinical response i.e. Advance Care Planning, if the resident is considered End of Life etc., ReSPECT conversations.

NEWS2 Score Risk	SUGGESTED ACTIONS (always consider resident's total NEWS2 in relation to their normal reference score)	OBSERVATIONS
0	<p>Observe - likely stable enough to remain at home</p> <p>Escalate if any concerns/gut feeling/soft signs of deterioration (Is My Resident Unwell? questionnaire). NEWS2 is an indicator of deterioration, so do complete the score every time a full set of observations are taken.</p> <p>Baseline NEWS2: To be agreed between the Care Home and GP Practice. Please contact the resident's GP so they can set the parameters for the individual. Once these alarm limits are set, please continually review in case any changes occur in the resident's condition.</p>	<p>A baseline NEWS2 will be checked depending on the agreement between the Care Home and GP Practice.</p> <p>At least 12 hourly until no concerns</p>
1	<p>Senior staff review. Escalate if concerned. Repeat observations within 6 hours.</p> <p>The resident's normal baseline NEWS2 needs to be considered when making the decision to increase monitoring.</p> <p>If the resident's NEWS is usually between 1-4 then they may not need increased monitoring.</p> <p>If next observations remain elevated with no obvious cause, arrange for GP review (suggest in next 24 hours).</p> <p>If NEWS2 worsening, move to appropriate escalation point.</p>	<p>At least 6 hourly</p>
2	<p>Immediate senior staff review. If no improvement in NEWS2 (or the same) within 2 hours seek GP telephone advice within 2 hours +/- GP review within 6 hours.</p> <p>The resident's normal baseline NEWS2 needs to be considered when making the decision to increase monitoring.</p> <p>If the resident's NEWS is usually between 1-4 then they may not need increased monitoring.</p> <p>If NEWS2 is worsening, move to appropriate escalation point.</p>	<p>At least 2 hourly</p>
3-4 or Single observation of 3	<p>Immediate senior staff review. Repeat observations within 30 minutes</p> <p>If repeat observations = NEWS2 score 3 or more, seek urgent GP telephone advice or face to face review within 2 hours.</p> <p>The resident's normal baseline NEWS2 needs to be considered when making the decision to increase monitoring.</p> <p>If the resident's NEWS is usually between 1-4 then they may not need increased monitoring.</p> <p>If NEWS2 is worsening, move to appropriate escalation point.</p>	<p>At least every 30 minutes</p>
5 – 6	<p>Immediate clinical review/advice required. Refer to GP or phone 111 to contact out of hours.</p> <p>Registered nurses can use the HCP-to-HCP facility to speak to a 111 clinician.</p> <p>Urgent transfer to hospital may be needed – be prepared.</p> <p>Admission to hospital should be in line with any appropriate, agreed, and documented plan of care.</p>	<p>Every 15 minutes</p>
7+	<p>Blue light 999 call with transfer to hospital, follow guidance of call handler.</p> <p>Admission to hospital should be in line with any appropriate, agreed, and documented plan of care.</p>	<p>Continuous monitoring until transfer</p>