**Staff Proxy Access Request Form Guide**

Application to add/remove care home staff proxy access for online ordering of repeat medication.

|  |  |  |  |
| --- | --- | --- | --- |
| **Section 1**  | Add access ¨ | Remove access ¨Please tick appropriate box  |  |
| **Section 2**  | **To be completed by the Care Home Lead** |  |
| Care Home address |  | Postcode |  |
| Staff name |  | Staff date of birth |  |
| Individual / Staff mobile phone number  |  |
| Staff **NHS email** (Not shared mailbox) |  |
|  | **Tick** |
| ID verification | I confirm I have verified the identity of the named Care Home staff memberPlease fill out these sections with the needed information. Please ensure information is clear to read. |  |
| IG training | I confirm that this staff member has completed the required level of information governance training as identified in the Data Sharing AgreementMust be your own NHS email – if you need one, please contact Helpdesk for support. Form will be sent back if not an NHS email. |  |
| **Add** proxy access | I confirm that this member of staff is currently employed by our Care Home and proxy access to all residents’ records should be approved |  |
| **Remove** proxy access | I can confirm that this member of staff has now left our Care Home and proxy access to all residents’ records should be removed | Please tick all options which apply. |
| Care Home Lead Name |  |  |
| Care Home Lead Signature | This section needs to be completed. If left blank, form will be sent back. Please sign and date the form.  | Date |  |
| **Section 3**  | **To be completed by the Care Home staff member** | **Tick** |
| I have read and understood the information leaflet provided about online access and will treat the resident’s information as confidential |  |
| I understand my responsibility for safeguarding sensitive medical information |  |
| I will be responsible for the security of the information that is seen or downloaded |  |
| I will contact the GP Practice as soon as possible if I suspect that the account has been accessed by someone without the agreement of the residentStaff member requesting access or removal to complete and sign this section.Please tick all options which apply. |  |
| If I see information in the record that is not about the resident, or is inaccurate, I will contact the GP Practice as soon as possible. I will treat any information which is not about the resident as being strictly confidential.  |  |
| I understand that the GP Practice may not be able to offer me these services due to any reasons, such as concern that the information could cause harm to the resident’s physical / mental health or where there is reference to third parties.This section needs to be completed. If left blank, form will be sent back. Please sign and date the form.  |  |
| I understand the GP Practice has the right to remove online access for anyone that does not use this service responsibly |  |
| Staff member Signature |  | Date |  |

**IMPORTANT:**

**Please attach a list of residents that this member of staff will order medication for**

|  |
| --- |
| **For GP Practice use only**Please send a list of residents you would like this staff member to have proxy access for. |
| Method of verification | Vouching – by Care Home Manager |  |
| GP Practice to complete. Leave this section blank. | Other (please state)  |  |
| Authorised and completed – Name  |  | Date |  |
| Signature |  |  |  |
| Level of access enabled | Medication requests |  |
|  | Appointment booking |  |
|  | Completing questionnaires |  |
|  | View summary care record |  |
|  | Coded or full record |  |
|  | Detailed coded record |  |
|  | Full clinical record |  |
|  | Full record with coded record before review date |  |