

Electronic Repeat Dispensing (eRD) – identifying suitable patients

A number of local searches have been built on SystemOne to help identify patients who **may** be suitable for eRD. Similar searches are also available to import for EMIS Web.

These searches can be accessed via the following steps once logged into SystemOne: **Reporting > Clinical Reporting > Norfolk and Waveney > Medicines Optimisation > Electronic Repeat Dispensing**

Please refer to the 'Running searches in SystemOne / EMIS' document for further details.

It is important to remember that not all patients identified in these searches will be suitable for eRD so each patient must be reviewed by a pharmacist or technician before proceeding with eRD prescriptions.

In order to ascertain whether a patient is suitable for eRD the following criteria must be met:

- **Any routine monitoring, including blood tests, must have been checked within the past 12 months** (or sooner if specified in the search criteria). If results fall outside normal limits the tabbed journal should be consulted to check what advice was given at the time of the abnormal result, for example medication may have been initiated or the dose changed.
- **A medication review should have been completed within the past 12 months.** If the review falls outside of this timeframe, it may be appropriate to complete a simple medication review with the patient over the telephone. For example, a patient is only prescribed metformin and the latest HbA1c was within normal limits. If there is any doubt as to suitability do not proceed.
- **The patient must give explicit consent** for information about their medications to be shared between their GP surgery and a nominated pharmacy. **This can be verbal.** The process for eRD must be explained to the patient and the pharmacist or technician must be confident the patient understands this before proceeding with eRD prescribing. Please refer to the 'Patient Consent' document for further details.

If there is any doubt as to suitability of a patient to be initiated on eRD do not proceed with the process.

Once it has been established that eRD is suitable for the patient the SOP entitled 'Setting up an eRD' should be followed.

Useful resources – *click links to access*

- **Academic Health Science Network:** [Wessex AHSN Electronic Repeat Dispensing Handbook 2018](#)
- **NHSBSA Resources:** <https://www.nhsbsa.nhs.uk/pharmacies-gp-practices-and-appliancecontractors/prescribing-and-dispensing/electronic/erd-resources>
- **NHS Digital prescriber system specific prescriber eRD eLearning:** <https://learning.necsu.nhs.uk/nhsdigital-electronic-repeat-dispensing-elearning/>

Version Control (To be completed by policy owner)

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2.0	Dec 2023	Updated by Jen Carroll, TAG Lead Technician	Final	Format and accessibility checks in preparation for transfer to Knowledge NoW website. Content not reviewed. Review date amended to Dec 2024

